



## **ITA Acquisition Process Improvements Make a Big Impact**

WASHINGTON, D.C. – The U.S. Army Information Technology Agency (ITA) Business Administration (BA) Directorate increased visibility by 90% on the purchases received list accounting for approximately \$1.5 million of procurements as a result of a six month process improvement project. These acquisition process improvements enhance ITA's ability to efficiently support customers and reduce acquisition processing times.

An Integrated Project Team (IPT) was developed as a collaborative effort across ITA Directorates geared toward improving the ITA acquisition process through increased transparency and communications. The BA Acquisition Division implemented a Professional Development program to improve acquisition capabilities through training requirements, process maps, and job aids. Several training/workshop sessions are coordinated to support the Professional Development program.

The process improvement project focused on the steps of coordination, tracking, and verification of goods delivered to warehousing for invoice validation. Drawing upon individual experiences and proposed best practices for software and hardware purchased with a Government Purchase Card (GPC), BA Contracting Officer Representatives (CORs) successfully established a roadmap to improve efficiencies.

*ITA is Creating Connections by Putting the Byte in the Fight!*