



U.S. Army Information Technology Agency (ITA)

Strategic Communication Message, November 23, 2010,, ITA, Pentagon, Washington,

ITA Integrated Infrastructure & Telecommunication Services (I2TS) Voice Operations Division Customer Notification

Voice over Internet Protocol (VoIP) Deployment – Service Extension Decision To Be Determined

ITA is pleased to provide this information update as part of our commitment to support your telecommunication needs. In response to customer requests, ITA is currently analyzing the feasibility and supportability of VoIP deployment outside of existing locations. The customer community will be notified after the analysis is complete and leadership has made a decision. Your current voice communication (VoIP or ISDN) will remain in place until further notice. If you have any questions or concerns, please contact the Consolidated Customer Service Center.

I2TS provides informational updates to customers as a customer service from ITA.

Respectfully,
I2TS Voice Operations Division
NIPR: CCSC@hqda.army.mil/703-614-6762.Press 7

Creating Connections